

TRAVEL DOCUMENTATION & VISA INDEMNITY FORM

1. The responsibility for compliance with all governmental regulations relating to the provision of current and valid passports, visas, inoculations, vaccinations, re-entry permits and the like where required is that of the passenger alone. Sure Mirage Travel will not be held liable for any consequence of any nature arising from the non-compliance of any governmental regulations by the passenger.
2. Depending on your destination, your normal passport should be valid for a minimum of six to nine months after the date of your intended return to South Africa and should have at least three blank pages for the insertion of visas, entry and exit stamps. You may also require entry and transit visas for the destinations and transit points on your itinerary.
3. Visas are issued at the sole discretion of the visa issuing authorities according to their specific visa requirements and terms and conditions. Their decision is final and no correspondence will be entered into. They neither give reasons for the refusal of visas and forfeiture of application fees nor assume responsibility for any financial loss or inconvenience that the applicant may sustain in the event of a refusal, delay, loss of passports and travel documents or any irregularity that may arise during the visa issuing process.
4. In circumstances where Sure Mirage Travel is obliged or instructed to handle the visa acquisition process on behalf of the passenger it does so on the explicit understanding that Sure Mirage Travel will not be held responsible for any delays, irregularity, loss, costs or damages howsoever arising. All visa, courier, administration and other fees pertaining to the visa acquisition process are payable in advance by the passenger and are not refundable irrespective of the acceptance or rejection of the visa application by the visa issuing authorities.
5. Electronic visa applications are fast becoming the norm. Whilst all reasonable care will be taken, Sure Mirage Travel assumes no responsibility whatsoever for any loss of data, non-receipt and/or poor quality of scans, images and data transmitted electronically by us to the visa issuing authority and/or their locally appointed third party when acting in accordance with their visa application rules and/or using either their own and/or their locally appointed third party's electronic visa application systems and/or software for the transmission of all relevant data. Sure Mirage Travel will not be held responsible for any delays, irregularity, loss, costs or damages howsoever arising.
6. Immediately upon receipt of their passports, passengers are urged to scrutinize their visas and check validity dates, official stamps, signatures and all relevant details and immediately report any error or discrepancy to Sure Mirage Travel who do not hold themselves responsible for any irregularity, errors or omissions caused by the visa issuing authorities in which case any resultant losses sustained or costs incurred to rectify the same will be borne by the passenger alone.
7. Sure Mirage Travel produces tour packages primarily for South African passport holders and prices quoted are per person sharing in South African Rands. At the time of booking, foreign passport holders should check and comply with any additional visa and inoculation requirements and will be solely responsible for any additional costs for visas that they may require that are not included in the package price.
8. In complying with the requests from the visa issuing authorities for additional information, personal interviews, proof of funds, bank statements, travel and medical insurance etc. passengers should contact the relevant embassy or consulate directly. Any application forms or information that may be required by the passenger can be downloaded from their official websites.
9. Passengers are responsible for the collection of their travel documentation from our offices. No responsibility or liability shall attach to Sure Mirage Travel, its employees or servants in the event of delays, loss, misdirection or theft of travel documents and passports when using its company messenger, the post office, document exchange or independent courier services for the delivery of all travel documentation to and from its offices on behalf of the passenger.
10. Dubai visas are not inserted in the passport. Emirates Airlines will act as your sponsor for your visa only if you are flying with them. Otherwise, the company providing your land arrangements in the U.A.E. will sponsor your visa at a fee. Electronic visas are now being issued online and the passenger has to undergo a retina scan at the immigration counter. At the time of booking, foreign passport holders may have to pay an additional security deposit of R8000 per person that is refundable upon their return to South Africa. The sponsor at its sole discretion reserves the right to retain the passenger's passport for the duration of his/her stay in the U.A.E.
11. It is understood that visas do not represent a guarantee of admittance to any destination and that immigration authorities reserve the right to deny entry, repatriate, deport or prosecute alien visitors who are deemed undesirable or fail to present the necessary documentation upon request or contravene immigration laws. Sure Mirage Travel will not be held liable for any consequence of any nature howsoever arising.

Passengers are requested to complete and sign this form to confirm that they have read and understand the foregoing and are duly authorized and have the contractual capacity to act on behalf of and bind all accompanying passengers. If you do not have this authority, the persons concerned need to complete their own booking and indemnity forms. Please return this completed form together with Sure Mirage Travel's Booking Form for us to process your booking. Sure Mirage Travel Booking Terms and Conditions apply - see www.miragetravel.co.za

PASSENGER NAME			
SIGNATURE		DATE	
REFERENCE NUMBER		CONSULTANT	
SURE MIRAGE TRAVEL, 42 OVERPORT DRIVE, BEREA , DURBAN, SOUTH AFRICA			